

Terms & Conditions

1. Acceptance of Terms

By accessing or using the Bersama Project website, you agree to be bound by these Terms & Conditions. If you do not agree, please do not use this website.

2. About Bersama Project

This website is owned and operated by Bersama Project.

Throughout these Terms & Conditions, “we”, “our”, and “us” refer to Bersama Project.

3. Products & Services

Products displayed on this website include, but are not limited to:

- Furniture
- Home accessories
- Home improvement products
- Interior products
- Residential property information
- Promotional campaigns

Product availability may change without prior notice.

4. Product Information

We strive to ensure all descriptions, dimensions, colours and images are accurate.

However:

- Colours may vary depending on screen settings and lighting.
- Measurements may vary within manufacturing tolerances.
- Images are for illustration purposes unless otherwise stated.

5. Pricing

All prices are displayed in Malaysian Ringgit (RM).

Prices may change without prior notice.

Promotional prices are available only during the stated campaign period.

6. Orders

Submitting an order does not automatically constitute acceptance.

We reserve the right to:

- reject any order
- cancel suspicious transactions
- limit quantities
- refuse orders due to pricing or system errors

If payment has already been made, a refund will be processed where applicable.

7. Payment

Payment methods available at checkout may include:

- Online Banking
- Credit Card
- Debit Card
- FPX
- Other approved payment methods

Payment must be completed before processing begins.

8. Delivery

Delivery timelines are estimates only.

Delays caused by:

- weather
- courier services
- supplier issues
- public holidays
- unforeseen events

shall not constitute a breach of contract.

Customers are responsible for ensuring someone is available to receive deliveries where required.

9. Installation

Certain products may require professional installation.

Unless specifically stated, installation fees are not included.

10. Returns & Refunds

Please refer to our separate Return & Refund Policy.

Returns will only be accepted according to that policy.

11. Warranty

Warranty periods differ by product.

Please refer to each product page for warranty details.

Warranty does not cover:

- misuse
- accidents

- normal wear and tear
 - improper installation
 - modifications by third parties
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12. Long Friendship Program

Selected Bersama Project products may be eligible for the Long Friendship Program.

This is a value-added service and is not part of the product warranty.

Terms, pricing, availability and participating products may change from time to time.

13. Property Information

Information regarding Bersama Residence, including:

- prices
- specifications
- layouts
- furnishing packages
- facilities

is subject to change by the relevant developer or authorities.

Images and artist impressions are for illustration purposes only.

Final specifications may differ.

14. Intellectual Property

All website content including:

- logos
- photographs
- videos
- product designs
- graphics

- text

belongs to Bersama Project unless otherwise stated.

No content may be copied, reproduced or distributed without written permission.

15. Website Use

Users agree not to:

- misuse the website
 - interfere with website security
 - upload malicious software
 - attempt unauthorized access
 - use automated scraping tools without permission
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16. Limitation of Liability

To the fullest extent permitted by law, Bersama Project shall not be liable for:

- indirect losses
- consequential damages
- business interruption
- loss of profits
- delays beyond our reasonable control

Nothing in these Terms excludes rights that cannot legally be excluded under Malaysian law.

17. Privacy

Your use of this website is also governed by our Privacy Policy.

18. Third-Party Links

Our website may contain links to third-party websites.

We are not responsible for their content, policies or practices.

19. Changes to These Terms

We may revise these Terms & Conditions at any time.

Updated versions become effective immediately upon publication.

20. Governing Law

These Terms & Conditions shall be governed by the laws of Malaysia.

Any disputes shall be subject to the jurisdiction of the Malaysian courts.

21. Contact

For enquiries regarding these Terms & Conditions:

Bersama Project

Email: support@bersamaproject.com

Website: shopbersamaproject.com